



# INDUCTIVE INTERVIEW SYSTEM™

## Course Evaluation Report

Course Date: June 7, 2019

Course Location: Daytona Beach, FL

Thirty students rated the course on a scale of 1-5 according to the following criteria:

	<b>Average</b>
1. The course was beneficial:	4.87
2. The instructors were knowledgeable, prepared, and effective:	4.97
3. The course material was organized and relevant:	4.97
4. Overall rating of the course:	4.97
<b>Overall Average:</b>	<b>4.95</b>

### Participant Comments:

#### 1. The course was beneficial:

- Especially for law enforcement.
- Great examples of what and what not to do and say while interviewing a subject!
- Valuable info to new and experienced interviewers.
- Very good reminder of how to do things “on purpose” vs. intuitive.
- Found the information informative.
- Extremely – very detailed and presented.
- Yes. Good refresher on some, also things I’ve never heard. I would take the 4-day class.
- Good refresher and new information helpful for interviewing.
- Always good for refresher and new ideas.
- Very much.

#### 2. The instructors were knowledgeable, prepared, and effective:

- One of the best!
- Ray Nash is a very good instructor and keeps his audience engaged.
- Ray, great presentation.
- Totally prepared and open to questions.
- Awesome presentation! Very well delivered.
- Very great speaker.
- Very prepared. Passionate.
- The instructor appeared experienced and offered a much needed update.
- Slides and videos.
- True.

#### 3. The course material was organized and relevant:

- Especially for law enforcement.
- Very organized and relevant for the law enforcement polygraphers.

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- Very well put together.
- Extremely. Wish we had more time.
- Outstanding. Helpful. Made students part of presentation.
- Loved having the interactive handout! As a former teacher, this helps keep the attention of attendees.
- Very well organized.
- Difficult due to volume of information for one day.
- Kept our attention. Not a dull speaker.
- Helpful.

### 4. Overall rating of the course:

- \*\*\*\*\*
- Excellent interview course and I've been to several.
- Lecture, video presentation.
- Multiple fives.
- Examples video.
- Awesome. The use of actual cases make for an interesting course.
- Helpful to polygraph seminar.
- Should be a 10.

### 5. The three best parts of the course were:

- 1) Video presentation, 2) class interaction, 3) knowledge of the course.
- Everything was excellent!
- Videos and explanations.
- Rationalization, minimization.
- Example videos.
- Identifying behavioral signs of deception, identifying verbal leakage signs.
- Presentation was very balanced to present info in a way that it was easily ingested. Great balance!
- Speaker well spoken. Kept attention.
- Lecturer presentation, video presentation, class interaction.
- Verbal presentation, video presentation, Q and A presentation.
- Printed material. Presenter.
- Videos illustrating techniques/cues, engaging, broken up with light-hearted, fun material (Jimmy Kimmel)
- Linking the videos to the techniques. Ease of following the material. Depth of material and relatability.
- Simplified interview approach. Interview approach techniques. Reminds detectives to be patient.
- All relevant.

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- All of it. 1) handouts, 2) videos, 3) the actual techniques.
- Informative, pertinent, interesting.
- Videos of interviews which showed techniques taught in course.
- Instructors, videos, information.
- The best part is the material is relevant!
- Based on real cases, excellent reminder of best practices, provided working principles.
- Everything.
- Individual segments of an interview.
- Videos, handout.
- Presentation, Substance, Relevance.
- Handout, example videos, example statements/questions.
- Handouts – auditory, video – visual.

### 6. The three things that need to be changed are:

- N/A
- 0
- Just keep adding newer interviews for examples.
- Research 4<sup>th</sup> Level Listening.
- Wish had more time to spend on subject. It is hard to take a 4-day class into one day. Good information.
- No change needed.
- Nothing.
- None.
- N/A. A lot of info in short time. I will definitely go to 4-day course.
- N/A.
- Only 1 – some of the minimizations (from experience) have been exploited by really good defense attorneys. Juries that were polled confirmed this.
- # handouts sheets by page.
- N/A.
- Excellent presentation with relevant information.
- Nothing.
- None.
- Nothing. You don't need to never not change a thing.
- None.
- None.
- None.

### 7. A comment to encourage/discourage future students to attend:

- Very helpful to anyone who is not in the law enforcement field but does conduct polygraph examinations.

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- Very useful course for interviews/interrogations.
- “Must see T.V.” – Excellent!
- Good valuable instruction.
- A very beneficial interview technique course. No matter how much experience someone has this course has something to offer.
- Recommend this course highly.
- This is more than an investigative tool. It is applicable to any communication relationship.
- Good training for all in law enforcement and PI or polygraph examiners.
- Great lecture.
- Would highly recommend. Never too old to learn.
- Highly recommend course.
- Helpful and informative information for both new and seasoned professionals.
- One of the best interview courses I have been to and I’ve been in law enforcement/criminal investigation for 20 years.
- Excellent course.
- Very helpful for new examiners as well as seasoned examiners.
- I will be encouraging my local sheriff’s office to send their officers to your course. Great job!  
PS: This was the best course the FPA has had in 11 years.
- Very useful information especially for private examiners.
- A well-rounded approach to interviews and interrogations in the criminal and law enforcement applicant world.
- Relevant to any interviewer.
- Very informative on interview techniques; don’t believe everyone. Helpful to detect deceptive people.
- Always some things you can use in your interrogations.
- Excellent for new investigators.
- Excellent strategies for gaining confession.